

QUALITY MANAGEMENT POLICY

The Company operates in the building & construction industry. This policy applies throughout our organisation.

This policy confirms our commitment to meeting the quality standards expected by our clients in the delivery of our products and services.

Our quality system is based on the requirements of AS/NZS ISO 9001:2015.

Our quality objectives are to:

- a) Meet the quality needs & expectations of our clients.
- b) Achieve best practice outcomes across the organisation.
- c) Ensure continuous improvement to the management system.

To achieve these objectives, we will:

- a) Communicate our quality policy and procedures to all employees, contractors and other stake holders as appropriate to ensure they are aware of their responsibilities.
- b) Set measurable targets and KPIs and establish collection and analysis procedures.
- c) Provide education and training to improve employee skills.
- d) Provide sufficient & suitable resources to implement and maintain our quality systems.
- e) Identifying customer needs & expectations and incorporate them into our processes.
- f) Continually review and improve our quality policy and procedures to maintain their relevance & to improve the effectiveness of our system.

Russ Hill
Group CEO
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